

Bruce D. Snyder

SUMMARY

Proven leader with over 10 years experience in directing teams to produce consistent on-time, on-budget, high quality results in a fast paced and quickly changing environment. Excellent communication skills, both written and oral, with ability to format information for target audience. Successful experience working in diverse team settings as team leader and member as well as on individual projects. These assignments included developing schedules and budgets, creating reports for status and future plans and presenting them to management. Involved with interviewing prospective new team members, working with management to resolve employee performance issues and maintaining team morale. Active in multiple community improvement activities.

PROFESSIONAL EXPERIENCE

City of Rochester Minnesota

2006 – Present

Council Representative – Third Ward

- Appointed to fill the term of a member that passed away
- Elected to a full 4 year term in November, 2006

CTG

2008 – Present

Programmer

- Assist customers when they experience database problems or have questions about using the System i
- Develop documents to assist others in troubleshooting DB problems

IBM Rochester, Mn

1988 – 2006

Programmer/Team Leader

1998 – 2006

Worked in database area. Held various positions within this area that included:

- Worked on the customer support team for multiple components resulting in improved customer service.
- Functioned as team leader for a team of 6 employees ensuring even workloads, high quality and good morale.
- Developed, coded and tested iSeries DB2 and iSeries Workstation modules incorporating the latest customer requirements and performance improvements.
- Developed and executed performance and functional tests of the latest code resulting in improved quality and additional functionality for customers,

Performance Analyst/Programmer/Team Leader

1992 – 1998

- Continued analyzing and improving benchmarks.
- Led a team of 6 people consisting of co-ops, vendors and regular IBM employees that consistently provided industry-leading results for external benchmarks and provided information that was used in marketing the systems.
- Worked closely with developers from other organizations providing feedback on

needed program changes and reported the impact of those changes.

Programmer

1991 – 1992

Accepted temporary assignment to the Customer Benchmarking Center in Dallas, Texas:

- Designed, implemented and analyzed results of industry standard benchmark
- Worked with developers and management in both Dallas and Rochester
- Worked with independent auditing firms and the TPC council to verify validity of results
- Assisted in analysis of customer benchmarks when they came into the center.

Programmer/Team Leader

1988 - 1991

Assigned to work on the System Modeling tools. Responsibilities included:

- Designed, coded and tested programs and user interfaces for System Capacity Modeling tool allowing customers to properly size their new systems.
- Directed team of 5 members ensuring adherence to all internal procedures and schedules and even distribution of work.
- Prepared and presented COMMON presentation and lab sessions to help customers learn what tools were available and how to use them.
- Wrote an article that was published in AS/400 Magazine informing customers on the necessary steps to migrate from the IBM System/36 to the AS/400.

Texas Instruments Temple, TX

1978 – 1988

Engineering Technician

Responsible for design and coding of personality modules for portable terminals

EDUCATION

Baylor University Waco, TX

1983 – 1988

Bachelor of Science in Computer Science

- Obtained degree while working full time at Texas Instruments
- Graduated with Honors

COMMUNITY ACTIVITIES

- Completed the Chamber of Commerce Leadership Greater Rochester program
- Past member of Rochester Human Rights Commission
- Past treasurer for Community Food Response
- Past board member of SouthEast Minnesota Youth Orchestras (SEMYO)
- Christmas Anonymous volunteer
- ZED Science Fair judge for several years
- Special Olympics volunteer
- Past member of Rochester Planning and Zoning Commission
- Current board member of PACTT (People Achieving Change Through Technology, an ABC program)
- Current member of board of directors for Madonna Towers/Madonna Meadows
- Chamber of Commerce member

